

Stabilizing:

Refining:

Front line MedSurg, Peds, and Outpatient Clinics leader with proven results improving employee engagement, patient satisfaction, and quality

Financial Impact

- Decreased use of per diem staff from 21 to 8
- Increased inpatient/outpatient volume on the unit by 25.0 yielding in \$154,216 in revenue

Notable Accomplishments

- Ensured continue progress with internal optimization projects to improve patient care access related to the COVID-19 pandemic; GI Backlog and Internalization of IBD infusion patients
- Collaborated with provider leadership team to enhance current clinic workflows to improve efficiency for both providers and clinic staff; GPX Procedure Order Workflow
- Increased CEI bundle compliance in CAUTI, CLABSI, HAPI, and FALLS to above 90% compliant
- Supported Kaizen work with LOS and discharge efficiency within the department; LOS has decreased to the 45th percentile from the 95th percentile
- Improved HCAHPS scores from the 21st percentile 60th percentile
- Project Manager/Implementation Lead for ALARIS Pump Phase I and Phase II project; ensured that 98% of RN workforce in the facility received proper education/training prior to go live date, and assisted CareFusion Staff with successful exchange of the IV pumps throughout facility

Career Summary

- BSN prepared leader with over 12 years of progressive leadership and management experience in the Acute Care Medical/Surgical Inpatient Setting and Outpatient Specialty Clinics
- Active BLS and experienced with Kaizen
- Experienced in Magnet[®] designated, academic, and Level I and II Trauma facilities ranging from 25 to 595-beds
- Clinical and leadership experience in MedSurg, Peds and Medical Oncology, Cardiac Telemetry and Telemetry

Deliverable	Initial	Final
<i>Quantified Financial Impact from Key Deliverables</i>		
RN Turnover	31.2%	9.8%
Falls	4.0	1.2

“[Leader # 209232] is a change agent. He/She has had one of the biggest turnarounds in patient satisfaction. This leader is hands on and willing to work side by side with his/her staff.”

-Subordinate Reference