

Stabilizing: Patient Satisfaction 

Accreditation 

Refining: Volume 

Dynamic nursing leader with demonstrated achievements in performance management of multidisciplinary healthcare teams while overseeing administrative, clinical, financial, and operational functions

Financial Impact

- Developed and implemented Palliative Care Consultation Partnership Program, serving more than 2,000 patients in its first 3 years and saving \$3.4 Million in costs

Notable Accomplishments

- Guided the accreditation process for DNV Comprehensive Stroke Center designation and achieved one of the most improved first-year programs by DNV
- Designed patient experience improvements, resulting in a 29-percentile climb in patient satisfaction in less than a year
- Wrote the Ebola response plan and coordinated the purchase of Ebola level PPE, training and emergency preparedness for three EDs, one inpatient unit and several required medical specialties
- Created a Neuroscience specialty training program to increase recruitment in response to a 50% increase in ICU and Intermediate beds
- Led unit launches and restructures, opening 12-bed Intermediate ICU
- Changed the nomenclature of the Levels of Treatment (DNR) policy and orchestrated new ordering pathways and hospital-wide education to make it easier for the front-line caregivers to understand; dramatically improving the continuity of care between caregivers

Career Summary

- MBA & BSN prepared leader with 30+ years of experience within the healthcare industry. Six Sigma Green Belt trained and BLS certified.
- Progressive leadership to include; 4 years Director of Patient Care Services, 10 years as Corporate Director of Quality/Risk and 7 years in various Nurse Manager roles to include Neuro Surgical ICU, Neuro ICU, and Coronary ICU
- Experience providing leadership (or working) in academic, and Level I and II Trauma facilities up to 700-beds.

Deliverable	Outcome
<i>Quantified Financial Impact from Key Deliverables</i>	
Reduced Sitters	50%

“[Leader #25988] is really good with people, very rational, has a good sense of humor, and can look at a problem, figure out a solution and get people to follow through. He/She worked well with everyone, gets the job done and is a strong team player.”

- Superior Reference

Mission

We are obsessed with transforming healthcare facilities into great places to work that always deliver elite patient care.



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